	HBCU
Name of Contracting Activity	UDC
Contract Number	**PO8764532**
Contract Type	Time and Materials
Total Contract Value	*$780K*
Project Office	Office of the COO

Provided management consulting SMEs for thought leadership support to key University programs and IT projects. Provided program/project management, technical and functional support to University cross departmental objectives, initiatives, and audit finding actions. Provided management advisory to other assessments including large capital projects (buildings, construction, infrastructure, etc). Added key University background SMEs to clients' existing projects to accelerate project delivery, improve scope definition, and cost alignment. Services delivery included:

- Developed transformative IT strategies, improving University capabilities by providing advisory and implementation services for core University applications, tech integrations, and infrastructure. Led and advised Board and key Cabinet members (COO, CMO, CAO) on IT strategy and delivery approach status of key programs/projects.
- Delivered IT services and solutions across all components of University management and operations. (Academics, Admissions, Finance, Marketing, HR, Operations, Housing, Campus Police, and Student Experience/Services)
- Managed multiple IT projects - new capability, functionality, and solution integrations to exiting University application portfolio and core infrastructure. Delivered key functional and technical SMEs to assess current state environments for solution analysis and technical implementations.
    - Provided Information & Cyber Security assessment and remediation plan for immediate delivery execution
    - Provided business process analysis and requirements definition of University business rules across multiple projects
    - Analyzed Banner, Blackboard configurations and other platforms to develop technical requirements, enhancements and integrations
    - Provided Application Development & Management for: Banner, Degree works, OracleFin, and related surrounding applications.
    - Provided Web development, integration, release planning, and support to University's public and internal web site(s)
    - Provided build out of web integrations to Banner, Blackboard and/or other platforms
        - Design, Build, Test, Deploy of new capability/functionality
        - Build scripts, data extracts, interfaces, workflows.
        - Build and test API integration to systems and services
        - UAT management and final solution turnover
    - Provided CRM assessment, selection, and implementation planning for all University departments
    - Provided core infrastructure assessments - voice, data, wifi, cabling, video, and security.
    - Provided ITIL L1, L2 service desk and support SME's